

# Boarding Policy Agreement



Kennel Type	Charge per Day
Small 0-25	\$31.00
Medium 26-50	\$34.00
Large 51-100	\$42.00
Giant 101-125	\$44.00
X-Large 126+	\$47.00
Feline	\$27.00

## Boarding rules and regulations

**Vaccinations:** To ensure protection of all animals under our care and to prevent the spread of infectious disease, boarding and grooming patients must have current written proof of required vaccinations by a licensed Veterinarian.

**Dogs:** Distemper, Rabies and Bordetella (kennel cough)

**Cats:** Rabies and Feline Distemper.

**\*\* All pets must have current negative fecal \*\*\***

**PROOF OF VACCINATION IS REQUIRED AT TIME OF BOARDING AND GROOMING**

**NO PROOF = NO ADMISSION**

Dogs are let out individually or together if requested, three times a day in a secured outdoor run to relieve themselves (if the weather permits). Otherwise, pets are taken out on individual walks by one of our trained kennel attendants.

\*\*\* If multiple pets are boarding in the same kennel, pets are charged by individual weight minus a \$5.00 daily discount.

**Medication:** Please be sure all medication is in its original packaging with the pet's name and dosage information. There is a \$3.00 per day charge for medication administration up to 4 medications. If more than 4 medications are provided (eye, ear, oral or topical) a \$13.00 daily charge will be added. Injections will be charged at \$13.00 per day.

**Food:** Dumfries Animal Hospital can provide food for your pet. We serve a healthy, veterinarian approved, easily digestible food for both dogs and cats. You may also provide your own food. Please let us know what you are feeding if providing your own food. If your pet runs out of his/her food while boarding or will not eat your provided food we will give our hospital provided diet. If your pet is on a prescription diet and has food allergies or specific dietary issues please let us know below.

Brand of food provided \_\_\_\_\_

\*\* If my pet runs out of a prescription diet I hereby authorize Dumfries Animal Hospital to sell me a new bag or case of my pets' diet or an equivalent diet. \_\_\_\_\_ (initial)

\*\*I understand that boarding can be stressful and my pet may not eat his/her usual diet while boarding as well. If my pet will not eat, I authorize Dumfries Animal Hospital to add their boarding diet to my pets' food. Please initial below:

Ok to feed hospital food if necessary: YES \_\_\_\_\_ / No \_\_\_\_\_

**Belongings:** We ask that you limit your pet's belongings to three items. Please bring items that are machine-washable. Be sure all items are labeled with your pet's name so we may insure it also goes home with you. Dumfries Animal Hospital is not responsible for your pet's personal items. Although every effort will be made to care for these items, ALL ITEMS ARE LEFT AT YOUR OWN RISK.

**Boarding Charges:** Charges are applied per day. All pets will be checked-in and checked out only during regular business hours. If you need to extend your pet's stay while your pet is boarding please give at least 24 hour notice. If you do not pick up your pet on the reserved check out date an additional \$5.00 daily charge will be applied. If you pick your pet up before 12 pm you will only be charged a half day of boarding for that day.

**Entrance Requirements/Flea & Tick Preventatives:** All pets must enter clean, free of fleas, and intestinal parasites. **Pets must be on veterinarian recommended prevention (e.g. Simparica, Advantage, Advantix, Bravecto, Comfortis, Frontline, Nexgard, Sentinel, Trifexis, or Seresto Collar).** Animals suspected of carrying internal or external parasites will be subject to diagnosis and, if positive, will be treated accordingly at the owner's expense.

Preventative(s) \_\_\_\_\_ last given \_\_\_\_\_

**Your Agent:** You may provide an alternative/emergency contact (“Your agent”) that you authorize us to contact in the event that you are unreachable. You agree that your agent has your full authority to make all decisions, including, but not limited to expenditure of funds and veterinary treatment and/or procedures. In the event that we are unable to reach you or your agent and your pet is having an emergency, Dumfries Animal Hospital will treat your pet medically at your expense. In the event that another person is to pick up your pet, please provide us with their name and number at the time of check-in. We require that all charges be paid in full at time of check in if someone else is picking up your pet.

**Limitation of Liability:** Dumfries Animal Hospital cannot guarantee the health of any animal, but pledges to give appropriate care to all boarded pets. By signing below, I agree to hold Dumfries Animal Hospital harmless for conditions that often are unavoidable in boarding environments, including, but not limited to: weight loss, rough or matted hair coat, kennel cough, upper respiratory infection, diarrhea, vomiting, and intestinal parasites. Furthermore, I agree to hold Dumfries Animal Hospital harmless for any loss, disease, or injury to persons, property or other pets caused by my pet or inflicted by another boarded animal. For animals sharing a kennel, please sign the Shared Accommodation Waiver.

**Payment of Fees:** I understand that all charges are due and payable upon my pet’s discharge. For your convenience, we accept Cash, Check, Mastercard, Visa, Discover, and Care Credit . A deposit will be required for first time boarders.

**\*\*\* IF A PET IS NOT PICKED UP WITHIN 10 DAYS OF WRITTEN NOTICE, WE MAY ASSUME THE PET HAS BEEN ABANDONED. DUMFRIES ANIMAL HOSPITAL IS THEN AUTHORIZED TO CONTACT ANIMAL CONTROL. ABANDONMENT DOES NOT RELEASE THE OWNER FROM PAYING THEIR BILL IN FULL.**

**Holidays:** A deposit of the first day’s charges of your pet’s holiday stay is required at the time the reservation is made. Due to high demand during the holiday season, the deposit is intended to lessen the number of no shows and cancellations, allowing us to offer more kennels to our clients when they are most needed. If for any reason you are unable to keep your reservation, deposits will NOT be refunded and are NOT transferrable.

Anything special we need to know about your pet(s) (afraid of men/women, food aggressive, escape artist, etc)

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### Continuing Agreement

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**I agree that by executing this agreement, the provisions hereof constitute a continuing agreement between Dumfries Animal Hospital and me for any subsequent boarding/grooming of my pet(s).**

Owner \_\_\_\_\_ Date: \_\_\_\_\_

Pet(s) Names \_\_\_\_\_

Best Phone Number \_\_\_\_\_

Your pet's veterinarian \_\_\_\_\_

### Emergency Contacts

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Name (s) \_\_\_\_\_

Relationship \_\_\_\_\_

Phone Number(s) \_\_\_\_\_

## Medical Care Waiver

Owner understands that they have entrusted the care of their pet to Dumfries Animal Hospital. In the event of an emergency or pet illness, Dumfries Animal Hospital will make every effort to contact the owner or their emergency contact. In the event that neither of them can be reached in a timely manner, or if the owner's emergency contact will not give Dumfries Animal Hospital directions on how to proceed, Dumfries Animal Hospital will proceed with medical treatment as deemed appropriate and in the best interest of the pet. This can include, but is not limited to, stabilizing care, diagnostic tests and prescribing medication. Accordingly, owner hereby grants Dumfries Animal Hospital the authorization to transport and treat their pet as the attending veterinarian deems necessary. Owner is responsible for all additional medical charges incurred in order to maintain the pet's well-being while in the care of Dumfries Animal Hospital.

**\*\* Full payment is due at the time of discharge**

Signature \_\_\_\_\_ Date \_\_\_\_\_

## Shared Accommodation Waiver

**\*\* Please sign if you will have multiple pets sharing one kennel \*\***

I voluntarily request that Dumfries Animal Hospital board my pets in the same kennel or run. I understand this to mean that the animal will be housed together in the confines of the requested accommodation for the duration of their stay, unless problems arise.

I hereby voluntarily release Dumfries Animal Hospital, its staff and agents from all responsibility and liability arising from injury or damage inflicted by one of my pets during their stay.

I understand that in the event of such injury or damage, I am liable for all the charges of medical services provided by Dumfries Animal Hospital for treatment of said injuries or damage.

I understand that in the event of aggressive behavior directed against one of my pets by another that the pets will be separated and housed individually for their stay. I also understand that I am responsible for any additional boarding charges that may apply under those circumstances.

Owner understands that pets can be unpredictable and even the most docile pets may occasionally become aggressive, bite or act in such a way that may injure themselves or other pets and the Owner expressly assume the risk associated with shared accommodation boarding and release Dumfries Animal Hospital of any liability arising from the same.

Signature: \_\_\_\_\_ Date: \_\_\_\_\_