



GROOMING CONTRACT

Required Vaccinations: To insure the protection of all animals under our care and to prevent the spread of infectious disease, all grooming patients must have current written proof of required vaccinations by a licensed Veterinarian.

Dogs: Rabies, Distemper, Bordatella (kennel cough), current negative fecal sample

Cats: Rabies, Feline Distemper

**** Proof of vaccination is required at the time of the grooming appointment ****

NO PROOF = NO ADMISSION

All Pets must have had a **Veterinarian recommended** Flea/Tick preventative such as Nexgard, Simparica, Frontline, Trifexis, Comfortis, Seresto Collar, Advantage, Advantix, Bravecto) within a month of the scheduled grooming appointment. Generic brands such as **HARTZ** or natural remedies will not be accepted. Pets suspected of carrying external parasites will be subject to diagnosis and, if positive, will be treated with a flea & tick preventative. *Owners will be held liable for the cost of diagnosis and treatment.*

Dumfries Animal Hospital Agrees To:

- Exercise reasonable care, to keep kennel premises sanitary and properly enclosed, to provide access to water and to house pets in clean, safe quarters.
- Notify owner if the animal becomes ill or overly stressed. If owner or designated agent is not able to be reached, the veterinarian on duty will begin any necessary treatment that he/she deems to be in the pet's best interest.
- Do everything in our power to make the grooming process as stress-free as possible.
- **NOTE:** On rare occasions due to stress and/or behavioral problems the fees for grooming will be adjusted if the service is unable to be completed.

Owner Agrees To:

- Make Dumfries Animal Hospital (DAH) aware of any special needs, medical conditions, or recent illnesses/injuries, not listed in the pet's medical history.
- Promptly pay all expenses for any additional veterinary services required by the pet, as outlined above.

- Promptly pay any special handling fees added for behavioral issues, de-matting, special products, or extensive breed specific styling.
- Represent that he/she is the legal owner of the pet and list any other persons that are authorized to pick up and make payments on your behalf.

**** All grooming pets must arrive by 10:00am unless they have a scheduled pre-grooming DVM appointment. Any late arrivals/check-ins must be approved by the Groomer and/or Management.**

You may provide an alternative/emergency contact (“Your agent”) that you authorize us to contact in the event that you are unreachable. You agree that your agent has your full authority to make all decisions, including, but not limited to expenditure of funds and veterinary treatment and/or procedures. In the event that we are unable to reach you or your agent and your pet is having an emergency, Dumfries Animal Hospital will treat your pet at your expense. In the event that another person is to pick up your pet, please provide us with their name and number at the time of check-in. We require that all charges be paid in full at time of service and if someone else is picking up your pet.

Limitation of Liability: Dumfries Animal Hospital cannot guarantee the health of any animal, but pledges to give appropriate care to all grooming pets. By signing below, I agree to hold Dumfries Animal Hospital harmless for conditions that often are unavoidable in boarding/grooming environments, including, but not limited to: kennel cough, upper respiratory infections, diarrhea, vomiting, and intestinal parasites or other stress related illnesses. Furthermore, I agree to hold Dumfries Animal Hospital harmless for any loss, disease, or injury to persons, property or other pets caused by my pet or inflicted by another boarding/grooming animal.

NO SHOW POLICY: Any cancellations require 24hr notice. Missed grooming appointments will require a non-refundable payment of \$25 before scheduling any future grooming appointments. If the next appointment is kept, this payment will apply to that visit’s final bill only, unless the appointment is cancelled within 24 hrs.

Payment : I understand that all charges are due and payable upon my pet’s discharge. For your convenience, we accept Cash, Check, Care Credit, M/C, Visa, Debit and Discover.

**** Groomer tips must be in the form of cash or check only**

Owner’s Signature _____ **Date** _____

Name/Printed: _____ **Phone:** _____

Emergency Contact: _____ **Phone:** _____